

## Environmental and Social Policy

We have established the following guidelines aimed at the knowledge, assessment, management and opportunities of environmental and social impact, including climate change, in our operations and those of our customers and suppliers:

- Observe the applicable social and environmental laws and regulations.
- Evaluate and mitigate the negative impact that our processes may have on the environment and society.
- Establish a social and environmental risk management system for projects we finance.
- Strive for the improvement of our environmental and social risk management processes.
- Provide support for environmental and social processes we consider relevant according to our Sustainability Strategy.
- Promote our suppliers' management of the social and environmental impact caused by their processes, and include these criteria in the Bank's procurement processes.
- Develop awareness-raising and sustainability programs for our employees on environmental and social topics.

